



## Eyeglasses and Contact Lens Refund Policy

I acknowledge that eye glasses and contact lenses are medically necessary custom made orders. Therefore NO REFUNDS OR RETURNS on eye glasses or contact lenses once deposit is received. **A deposit of 75% of balance is due before orders are sent to be made.** If glasses are not made then the order can be cancelled minus a 25% re-stocking fee and a store credit will be provided for up to 90 days. Once eyeglasses have been made, **NO CREDIT OR REFUND WILL BE ISSUED FOR CANCELLED ORDERS.** We are NOT responsible for any damage incurred to customer's own frame or lenses which are being modified, repaired or used to replace with new lenses. **WE ARE NOT RESPONSIBLE FOR ANY MERCHANDISE LEFT IN OUR OFFICE FOR MORE THAN 90 DAYS!**

### Options I am Accepting

- Bifocals
- Progressive Lens (No line bifocal)
- High Index (Thin lens)
- Polycarbonate (Shatter proof for safety)
- Transitions (Light to dark lens)
- Anti-glare/Reflective Lens (AR)
- UV protection coating
- Scratch guard coating
- Tint

*We Care for Your Vision*

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